



MarketView Desktop Application

Checklist Version 9.0

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Hardware Requirements

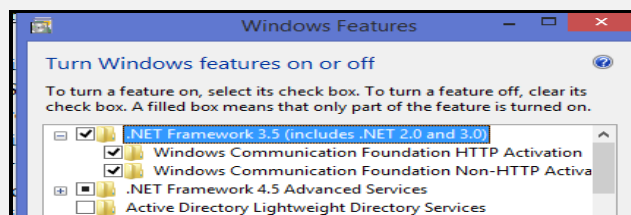
1. Standard PC architecture, Core 2 duo processor or above.
2. The minimum memory (RAM) should be at least 4 GB. Recommended 8 GB.
3. The min available hard drive space should be 4 GB. Recommended 8 GB.(For better performance SSD HD recommended)
4. Optical wheel Mouse.
5. VGA or SVGA video adapter with minimum 2MB or greater, 256 colors, 1024x768 resolution
- 6.A network interface card (NIC) and the appropriate network transport software for a network connection to TickerPlant Servers. The supported connection method and network transport is HTTP/S .

For optimum performance for one concurrent user minimum 124 Kbps per access is recommended with a User Id and password.

Software Requirements

1. Java Runtime Environment (JRE) 32-bit version 6 update 15 or above for Windows Operating System.
2. For Win 7 / 8 /8.1/10 Microsoft .NET Framework 3.5 should be installed/ Activated.

To activate .NET Control Panel\All Control Panel Items\Programs and Features→click on Windows features On or Off



3. Microsoft Excel should be above 2007 standard version for smooth functioning for export to excel.
4. Internet Explorer version should be 8.0 or above.

Note: - Java Setup and framework is also available on below FTP

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Installation Procedure

1. Run MVT Setup.exe to install latest Market View application.
2. Copy MarketViewTerminal Masters folder and paste to the physical path.
(C:\Program Files\TickerPlant\MarketViewTerminal)
3. If you are connected on direct internet, then login the application



4. If you are connected through proxy then Click on Tools→Configuration→Proxy Tab→Select Proxy Server Field & Put Proxy IP address and internal connecting Port No. of your proxy server.



5. Kindly specify authentication details of user if any and click on OK then login the application.

Note: -

1. Connectivity checks are explained further, kindly refer them.
2. Also before login, kindly check the System Settings for compatibility.

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System Settings for compatibility

1. Operating System

For Windows 7 or above.

- Click on Change User Account Control Settings in Control Panel → User Accounts.
- Drag the notification bar to never notify and restart the system for the effect.
- Select “English (United States)” in Region and Language
- Allow full access to Tickerplant & Java folder.

2. Browser settings.

- Turn off Pop-up Blocker.
- Enable Java related Add-ons in manage add-ons.
- Turn off Smart screen filter through advance → security settings

3. Java Settings

- Kindly keep only one recommended version of JRE
- For JRE 8 or higher version keep security setting low and add <file:///http://www.tickerplantindia.com> in Exception Site List

4. Antivirus Settings

- **Provide exclusion to the below mentioned folders in antivirus.**
 - a) C:\Program Files\TickerPlant
 - b) C:\Program Files\Java
 - c) C:\Program Files\Microsoft.NET
- **Also provide exclusion to below mention files in antivirus.**
 - d) C:\Program Files\TickerPlant\MarketViewTerminal\TickerPlant_Terminal.exe
 - e) C:\Program Files\TickerPlant\MarketViewTerminal\Updater.exe
 - f) C:\Program Files\TickerPlant\MarketViewTerminal\EXCEL.EXE

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5. Connectivity

a) Direct Connection.

b) Proxy/Firewall Configuration

- For Proxy/Firewall, access is needed to be given to the mentioned URLs and Ports and also follow below mention specifications.

Sr. No	URL	IP Address	Port
1	www.tickerplantindia.com	203.114.241.133	80
2	contents.tickerplantindia.com	203.114.241.143	80
3	Lbs.tickerplantindia.com	203.114.241.139	443
4	sbs.tickerplantindia.com	203.114.241.138	443
5	Suite.tickerplantindia.com	203.114.241.146	443
6	pbums1.tickerplantindia.com	203.114.241.152	443
7	Pbums2.tickerplantindia.com	203.114.241.157	443
8	Pbums3.tickerplantindia.com	203.114.241.166	443
9	Pbums4.tickerplantindia.com	203.114.241.167	443
10	Pbums5.tickerplantindia.com	203.114.241.151	443
11	Pbums6.tickerplantindia.com	203.114.241.140	443
12	Pbums7.tickerplantindia.com	203.114.241.155	443
13	Pbums8.tickerplantindia.com	203.114.241.145	443
14	Pbums9.tickerplantindia.com	203.114.241.153	443
15	Pbums10.tickerplantindia.com	203.114.241.159	443

1. Proxy should allow connections to Ticker Plant Servers (Web & Real time)
2. Proxy should allow communication on port 80 for HTTP and port 443 for SSL Tunneling
3. Proxy User Authentication should be disabled for connections to Ticker Plant Servers (Web & Real time).
4. Proxy-Caching should be disabled for connections to Ticker Plant Servers (Web & Real time).
5. Do not provide Keep-Alive Time-out Interval for connections to Ticker Plant Servers (Web & Real time). It should be Infinite
6. Disable any Packet/Data Filtering rules on Proxy/Firewall for connections to Ticker Plant Servers (Web & Real time).
7. Proxy should not modify the HTTP Header in Request/Response.
8. The connections to be allowed on Proxy/Firewall should be based on URL for Ticker Plant Servers (Web & Real time). It should not be based on IP-address.
9. In case the Proxy is bypassed; the firewall should allow connections to Ticker Plant Servers (Web & Real time).

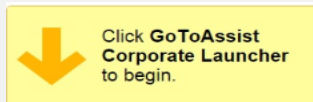
Note: For any assistance on proxy servers please contact your Local Network

Online Support Procedure

1. Open www.tickermarket.com website and click on [Online Support](#) or <http://www.gotoassist.com/ph/TickerPlant>



2. Fill the require details and click on [Start](#) button.
3. User is prompted to download a small virus-free plug-in



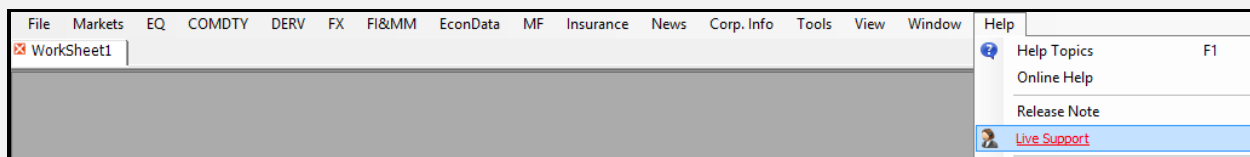
4. Security Warning window will appear. Click On RUN
5. After few minutes chat window will appear in user system.
6. If required, user will receive the request for screen sharing. User has to click on ok to start screen sharing with support executive.



7. With user permission, support representative can view his screen and share control of his mouse and keyboard.
8. Still User is always in full control of his computer at all times and always has overriding control of his mouse and keyboard, and he can end the screen-sharing session at any time whenever he wants.

Online Support Procedure from MVT application.

1. Click on Live Support from help menu and follow the same procedure from point no. 2



In case of any assistance, Please call us on 91-22-66866060 or E-mail us on support@tickermarket.com with your contact number.

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