



MarketView Desktop Application

Checklist Version 3.0

Index

Sr. No	Contents	Pg. No.
1.	Hardware Requirements	2
2.	Software Requirements	2
3.	Installation Procedure	3
4.	System Settings for compatibility	4
	a) Operating System	
	b) Java Settings	
	c) Antivirus Settings	
5.	Connectivity	5
	a) Direct User/Open Connection	
	b) Proxy /Firewall Configuration	
6.	Online Support Procedure	6

Hardware Requirements

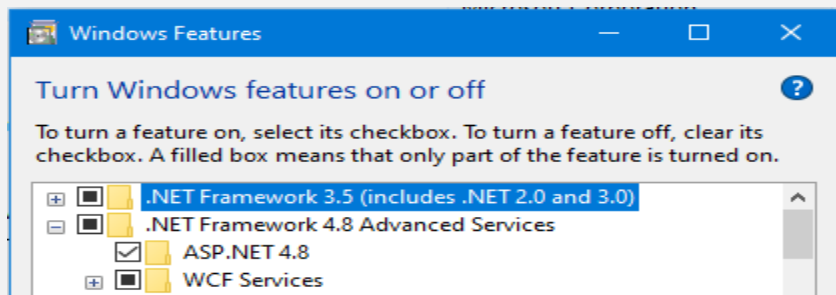
1. Standard PC architecture, Core i3 processor or above.
2. The minimum memory (RAM) should be at least 8 GB. Recommended 12 GB.
3. The min hard drive available should be 100 GB. Recommended 120 GB. (For better performance SSD HD recommended).
4. Optical Mouse.
5. VGA or SVGA video adapter with minimum 2MB or greater, 256 colors, 1024x768 resolution.
6. A network interface card (NIC) and the appropriate network transport software for a network connection to Ticker Servers. The supported connection method and network transport is HTTPS.

For optimum performance for one concurrent user minimum 2Mbps per access is recommended with a User Id and password.

Software Requirements

1. Java Runtime Environment (JRE) 32-bit version 8 update 25 or above for Windows Operating System.
2. For Win 10 and above, Microsoft .NET Framework 4.8 should be installed/ Activated.

To activate .NET Control Panel\All Control Panel Items\Programs and Features→click on Windows features On or Off

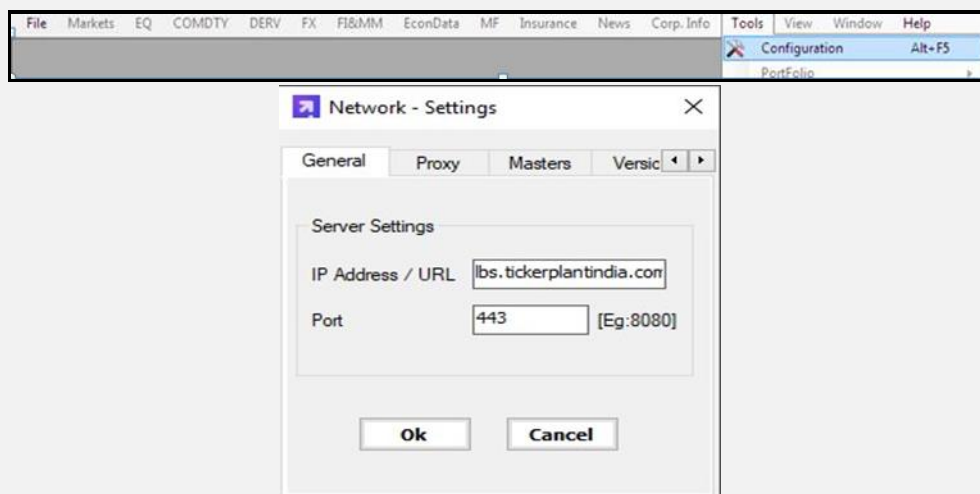


3. Microsoft Excel should be above 2016 standard version or O365 for smooth functioning for export to excel.

[Back to Index](#)

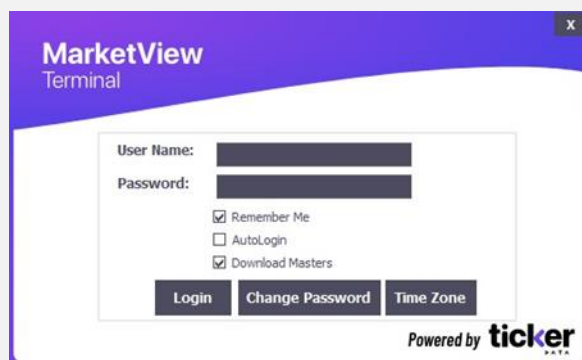
Installation Procedure

1. Run MVT Setup.exe to install latest Market View application.
2. Go to C:\Program Files (x86) and give Read/Write full access to current user on Tickerplant and Java folder (Properties>Security).
3. If you are connected through proxy,
 - i. Click on Tools→Configuration→Proxy Tab→Select Proxy Server Field & Put Proxy IP address and internal connecting Port No. of your proxy server.



- ii. Kindly specify authentication details of user if any and click on OK then login the application.

4. Now log into the application



Note: -

1. Connectivity checks are explained further, kindly refer them.
2. Also before login, kindly check the System Settings for compatibility.

[Back to Index](#)

System Settings for compatibility

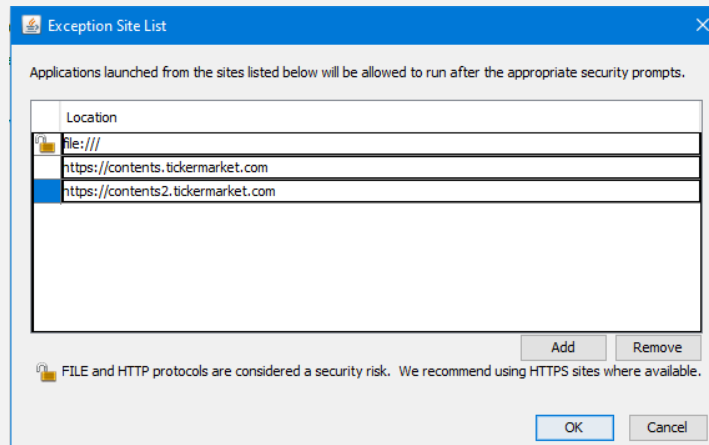
1. Operating System

For Windows 10 or above.

- Click on Change User Account Control Settings in Control Panel → User Accounts.
- Drag the notification bar to never notify and restart the system for the effect.
- Select “English (United States)” in Region and Language
- Allow full access to Ticker & Java folder.

2. Java Settings

- Kindly keep only one recommended version of JRE
- For JRE 8 or higher version keep security setting high and add <file:///> and <https://contents.tickermarket.com> and <https://contents2.tickermarket.com> in Exception Site List



3. Antivirus Settings

- **Provide exclusion to the below mentioned folders in antivirus.**
 - a) C:\Program Files(x86)\TickerPlant
 - b) C:\Program Files(x86)\Java
 - c) C:\Program Files(x86)\Microsoft.NET
- **Also provide exclusion to below mention files in antivirus.**
 - d) C:\Program Files(x86)\TickerPlant\MarketViewTerminal\TickerPlant_Terminal.exe
 - e) C:\Program Files(x86)\TickerPlant\MarketViewTerminal\Updater.exe
 - f) C:\Program Files(x86)\TickerPlant\MarketViewTerminal\EXCEL.EXE

[Back to Index](#)

Connectivity

- **Direct Connection.**
- **Proxy/Firewall configuration:** allow access to the required URLs and ports

Sr. No.	URL / Domain	IP Address	Port
1	contents2.tickermarket.com	203.114.241.174	443
2	contents.tickermarket.com		
3	sbs.tickerplantindia.com	203.114.241.138	443
4	lbs.tickerplantindia.com	203.114.241.139	443
5	suite.tickerplantindia.com	203.114.241.146	443
6	pbums1.tickerplantindia.com	203.114.241.152	443
7	pbums2.tickerplantindia.com	203.114.241.157	443
8	pbums3.tickerplantindia.com	203.114.241.166	443
9	pbums4.tickerplantindia.com	203.114.241.167	443
10	pbums5.tickerplantindia.com	203.114.241.151	443
11	pbums6.tickerplantindia.com	203.114.241.140	443
12	pbums7.tickerplantindia.com	203.114.241.155	443
13	https://lkp.tickerdata.in	203.114.241.184	443
14	https://api.tickerdata.in		
15	https://ws1.tickerdata.in		
16	https://ws2.tickerdata.in		
17	https://ws3.tickerdata.in		
18	https://ws4.tickerdata.in		
19	https://ws5.tickerdata.in		
20	https://lbs.tickerdata.in		
21	https://sbs1.tickerdata.in		
22	https://sbs2.tickerdata.in		
23	https://sbs3.tickerdata.in		
24	https://sbs4.tickerdata.in		
25	https://sbs5.tickerdata.in		
26	https://sbs6.tickerdata.in		
27	https://sbs7.tickerdata.in		
28	https://sbs8.tickerdata.in		
29	https://sbs9.tickerdata.in		
30	https://sbs10.tickerdata.in		
31	https://sbs11.tickerdata.in		
32	https://sbs12.tickerdata.in		
33	https://mvmls.tickermarket.com	203.114.241.174	443
34	https://mvmapi.tickermarket.com		

1. Allow connections to Ticker servers (Web & Real-time) on required URLs/ports (URL-based, not IP)
2. Proxy User Authentication should be disabled for connections to Ticker Servers (Web & Real time).
3. Proxy-Caching should be disabled for connections to Ticker Servers (Web & Real time).
4. Do not provide Keep-Alive Time-out Interval for connections to Ticker Servers (Web & Real time). It should be Infinite
5. Disable any Packet/Data Filtering rules on Proxy/Firewall for connections to Ticker Servers (Web & Real time).
6. Proxy should not modify the HTTPS Header in Request/Response.
7. The connections to be allowed on Proxy/Firewall should be based on URL for Ticker Servers (Web & Real time). It should not be based on IP-address.
8. In case the Proxy is bypassed; the firewall should allow connections to Ticker Servers (Web & Real time).

Note: For any assistance on proxy servers please contact your Local Network

[Back to Index](#)

Online Support Procedure

For support click on below link and raise a request

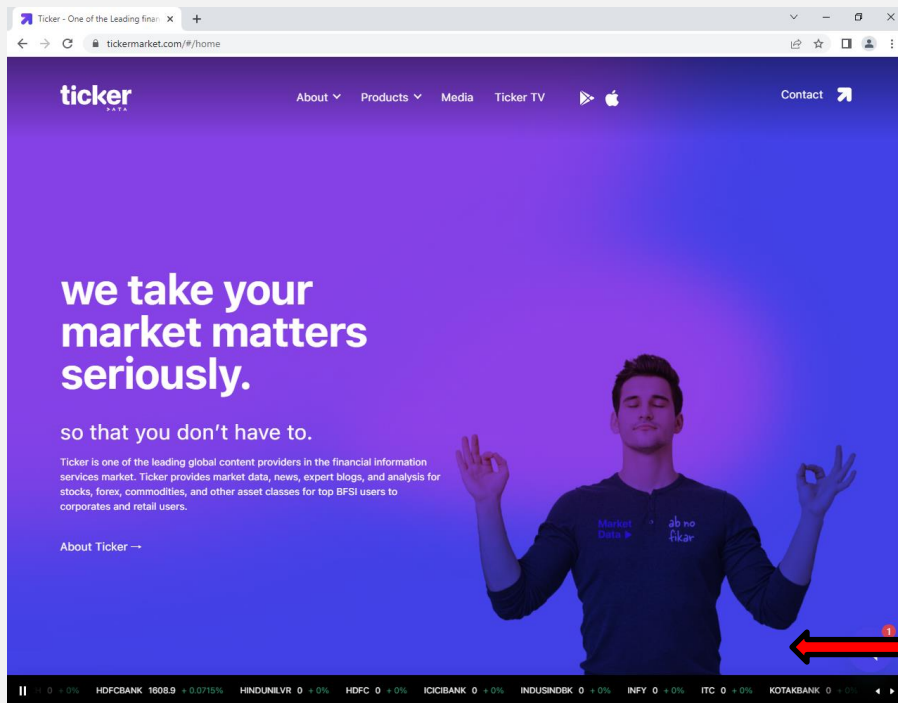
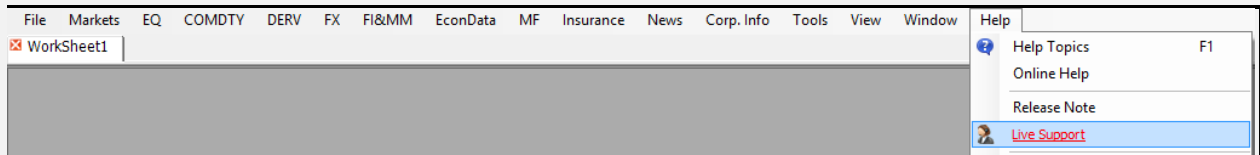
<https://support.tickermarket.com/hc/en-us/requests/new>

For online help, you can also use live chatbot service from our website.

<https://www.tickermarket.com/>

Online Support Procedure from MVT application.

1. Click on Live Support from the help menu and follow the same procedure from point no. 2 above.



In case of any assistance, please call us on 91-22-66866060 or e-mail us on support@tickerdata.in with your contact number.